



HDI Motown 4th Quarter Newsletter

November 2009

HDI Motown News

Celebrating 10 Years Serving the Community

This December the Motown Chapter is celebrating a decade of supporting the Metro Detroit community of IT professionals with opportunities for networking, training and industry updates.

2009 Meeting Attendance

This year HDI Motown has had record attendance numbers at our monthly meetings including September's 6th Annual Executive Panel where the Motown Chapter set its all-time record number of attendees. The Executive Panel discussion took place at the Oakland County Executive Building and included many current topics including Information Technology relating to the economy and current and future trends such as cloud computing, Software as a Service (SaaS) and end-point thin client computing. Watch for future 2010 HDI Motown meetings to focus in on some of these hot topics.

We hope you'll join us for the upcoming meetings, and that you'll continue to share any feedback you have about how we can make this a better organization for you!

HDI Motown Thanks You

To thank you for your contributions to making 2009 a successful year for the HDI Motown Chapter, we'd like to invite you to bring a buddy to Buddy's Pizza on December 11th from 1-3 PM for our Annual HDI Motown Analyst of the Year and Holiday Event.

[Click Here To Register](#)

We hope to see you there!

Industry News

November 13th Meeting

Introduction to Microsoft Office 2010

11/13/09 1-4 PM @
Microsoft in Southfield

[To RSVP and for more information, Click Here!](#)

Social Networking

Please be sure to check out our social networking pages!

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Helpdesk Heroes or Unappreciated Geeks?

The helpdesk has always been the most visible part of the IT support operation. It is here that the "my password isn't working anymore" and the "computer says no" calls are taken by valiant members of the IT team. As we move into an era when the help desk may become more of a 'service center' and less of fault reporting point, how is its perception changing?

[Full Article...](#)

Does a Tech Manager Need to Be Tech-Savvy?

To listen to the techies, any IT manager ought to have deep technical knowledge. Or so the prevailing wisdom goes. When push comes to shove, though, your techies would far prefer that you fine-tune your management skills than compete with them on technical know-how.

[Full Article...](#)

Six Ways To Beat Executive Job Stress

Executives and middle managers alike are exhausted by their brutal schedules and the intense demands on them. Business leaders may be relieved to be working at all, but they're stressed out, anxious and sleep deprived. The result? Health problems, deteriorating relationships and weakened job performance. To beat the negative side of stress, you have two choices: Reduce the strain or boost your ability to weather its effects. If you can find ways to cut down on the external pressures that cause your stress and overload, that's ideal. But meanwhile, focus on improving your mental and physical ability to process stress. Here's how.

[Full Article...](#)

The HDI Motown Chapter is a [Community](#) of service and support professionals that provides regular [Opportunities](#) for its members to network, exchange best practices and enhance their skills through sponsored training and relevant educational programs.

Let us know what you think about our new format!

[Click here to drop us a note!](#)

Sincerely,

HDI Motown Chapter